

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

FUNDING FOR THE TELECOMMUNICATIONS) CASE NO.
RELAY SERVICE) 2017-00358

ORDER

The Commission has determined that due to changes in the cost of Telecommunications Relay Service ("TRS"), the monthly surcharge for each Local Exchange Carrier¹ ("LEC") and wireless carrier customer access line shall be decreased by one cent (\$0.01) to one cent (\$0.01) per month. The surcharge for the Telecommunications Access Program ("TAP") will remain at two cents (\$0.02) per month. As in the past, these items may be shown as a combined charge on a single line of the customer's bills as "TRS/TAP Surcharge".² The combined charge shall be three cents (\$0.03). Any LEC with a tariff on file shall file a revision to reflect this change no later than December 1, 2017, to take effect January 1, 2018.

The Commission also establishes this proceeding to determine how often it reviews and adjusts the TRS surcharge. Currently the Commission reviews the TRS surcharge as needed to ensure that the TRS fund is adequate to meet its obligations. The costs of the TRS program vary from month to month and, as the contract for services is changed or renewed in the future, the overall cost of the program varies. The collection

¹ Local exchange carriers include all incumbent and competitive local exchange carriers.

² The TRS/TAP surcharge shall be remitted regardless of whether the customer is prepaid or postpaid.

of revenue also varies, but to a lesser extent, increasing or decreasing based on the number of access lines served by the carriers. Due to the way in which the surcharge is collected, it is difficult to match revenue with expenses exactly. Therefore, the fund must either under-collect or over-collect, depending on the surcharge rate. The Commission seeks to minimize the size of the fund and therefore minimize over-collections.³ The fund balance at this time is such that the Commission will reduce the surcharge, thereby under-collecting revenue and reducing the balance of the fund. The fund balance will eventually reach a level at which the Commission will need to increase the surcharge to meet the funding requirement of the program.

The Commission seeks comment from the carriers on the frequency of future changes to the surcharge collected for the TRS. As stated above, the Commission seeks to minimize the balance of the fund and match collections with expenses, while recognizing that changing the rate too frequently puts a burden on carriers that must change billing systems and may cause customer confusion. Although the Commission regularly monitors the revenue and expenses of the fund, we propose that a more formal review take place more frequently. For example, the Commission will consider whether it should review and adjust the surcharge on a bi-annual, annual, semi-annual, or quarterly basis. Carriers are invited to file comments on the timeframe for review and possible rate adjustment of the TRS surcharge.

³ Maintaining a too-large surplus in the account has resulted in a "sweep" of the funds to the Commonwealth's general budget. For example, in the 2104-2015 Fiscal Year, the General Assembly transferred \$2,400,000 from the TRS fund to the general budget. See 14 RS HB 235 at page 241. This left approximately \$200,000 in the TRS fund and prevented the Commission from lowering the surcharge until now.

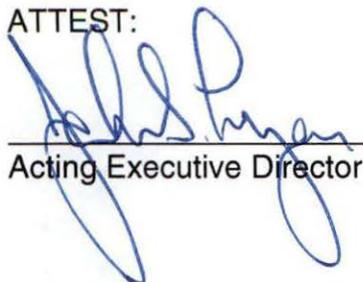
IT IS THEREFORE ORDERED that:

1. The surcharge for TRS shall be decreased by one cent (\$0.01) per month beginning with all bills for service rendered on and after January 1, 2018.
2. All LECs with tariffs on file shall submit to the Commission revisions to reflect this change by December 1, 2017.
3. Any carrier may submit comments on the proposition that the Commission review the TRS surcharge on a regularly scheduled basis within 45 days of the date of this Order.
4. Carriers shall continue to remit the surcharge monthly via the online portal established by the Commission.

By the Commission



ATTEST:



Acting Executive Director

Case No. 2017-00358

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Onvoy Spectrum, LLC
10300 6th Avenue N
Plymouth, MN 55441

*Mitel Cloud Services, Inc.
Mitel Cloud Services, Inc.
1149 N Alma School Road
Mesa, AZ 85201

*Enhanced Communications Group, LLC d/b/a
Enhanced Communications Group, LLC d/b/a
312 SE Delaware Ave
P. O. Box 606
Bartlesville, OK 74003

*Onvoy, LLC
Onvoy, LLC
1725 Walnut Street, Suite B
Boulder, CO 80302

*Mitel Cloud Services, Inc.
Mitel Cloud Services, Inc.
1149 N Alma School Road
Mesa, AZ 85201

*Magna5 LLC
Magna5 LLC
5445 Legacy Drive, Suite 180
Plano, TX 75024

*Zultys, Inc.
Zultys, Inc.
785 Lucerne Drive
Sunnyvale, CA 94085

*Windward Wireless LLC
Windward Wireless LLC
3245 Peachtree Pkwy, Suite D
Suwanee, GA 30024

*Bluegrass Wireless, LLC
Bluegrass Wireless, LLC
2902 Ring Road
P. O. Box 5012
Elizabethtown, KY 42701

*Network Innovations, Inc.
Network Innovations, Inc.
1101 W Lake Street, 6th Floor
Chicago, IL 60607

*City Communications, Inc.
City Communications, Inc.
300 Village Center Drive, Suite 103
Woodstock, GA 30188

*Kentucky Hearing and Telephone Corpo d/b/a
Kentucky Hearing and Telephone Corporation
5070 Mark IV Parkway
Fort Worth, TX 76106

*BGN Networks, LLC
BGN Networks, LLC
321 East Breckinridge Street
Louisville, KY 40203

*BlueBird Communications, LLC
BlueBird Communications, LLC
387 Park Avenue South, 5th Floor
New York, NY 10016

*Metropolitan Telecommunications of K
Metropolitan Telecommunications of Kentucky dba
55 Water Street, 32nd Floor
New York, NY 10041

*SelectTel, Inc. d/b/a SelectTel Wirele
SelectTel, Inc. d/b/a SelectTel Wireless
1825 N Bell Street
Freemont, NE 40504

*Q Link Wireless, LLC
Q Link Wireless, LLC
499 East Sheridan Street, Suite 400
Dania, FL 33004

*dbSolutions, Inc.
dbSolutions, Inc.
131 Dillmont Drive, Suite 201
Columbus, OH 43235

*OnStar, LLC dba Telematics Services
OnStar, LLC dba Telematics Services
300 Renaissance Center
MC 482-C14-C66
Detroit, MI 48265

*Strata Pointe Technologies, LLC
Strata Pointe Technologies, LLC
160 Rochester Drive
Louisville, KY 40214

*North Central Telephone Cooperative,
North Central Telephone Cooperative, Inc.
872 Highway 52 By-Pass E
P. O. Box 70
Lafayette, TN 37083-0070

*NetFortris Acquisition Co, Inc.
NetFortris Acquisition Co, Inc.
455 Market Street, Suite 620
San Francisco, CA 94105

*Matrix Telecom, LLC dba Excel Teleco dba
Matrix Telecom, LLC dba Excel
433 East Las Colinas Blvd, Suite 500
Irving, TX 75039

*North Central Communications, Inc.
North Central Communications, Inc.
872 Highway 52 By-Pass E
P. O. Box 70
Lafayette, TN 37083

*Windward Wireless LLC
Windward Wireless LLC
3245 Peachtree Pkwy, Suite D
Suwanee, GA 30024

*Airus, Inc.
Airus, Inc.
840 S Canal Street, 7th Floor
Chicago, IL 60607

*BetterWorld Telecom, LLC
BetterWorld Telecom, LLC
11951 Freedom Drive, 13th Floor
Reston, VA 20190

*Boomerang Wireless, LLC
Boomerang Wireless, LLC
955 Kacena Road, Suite A
Hiawatha, IA 52233

*Cintex Wireless, LLC
Cintex Wireless, LLC
11565 Old Georgetown Road
Rockville, MD 20852

*ComTech 21, LLC
ComTech 21, LLC
One Barnes Park South
Wallingford, CT 06492

*Republic Wireless, Inc.
Republic Wireless, Inc.
900 Main Campus Drive, Suite 500
Raleigh, NC 27606

*The People's Operator USA, LLC
The People's Operator USA, LLC
915 Broadway, Suite 1306
New York, NY 10010

*EnTelegent Solutions, Inc.
EnTelegent Solutions, Inc.
2520 Whitehall Park Drive, Suite 200
Charlotte, NC 28273

*Wide Voice, LLC
Wide Voice, LLC
410 South Rampart, Suite 390
Las Vegas, NV 89145

*Neutral Tandem-Kentucky, LLC
Neutral Tandem-Kentucky, LLC
550 West Adams Street, Suite 900
Chicago, IL 60661

*Flowroute Inc.
Flowroute Inc.
1218 3rd Avenue, Suite 600
Seattle, WA 98101

*YMax Communications Corp.
YMax Communications Corp.
560 Village Blvd, Suite 120
West Palm Beach, FL 33409

*Crown Castle NG Central, LLC
Crown Castle NG Central, LLC
2000 Corporate Drive
Canonsburg, PA 15317

*GC Pivotal, LLC dba Global Capacity
GC Pivotal, LLC dba Global Capacity
265 Winter Street
Waltham, MA 02451

*Access Point, Inc.
Access Point, Inc.
1100 Crescent Green, Suite 109
Cary, NC 27518

*Access Fiber Group, Inc.
Access Fiber Group, Inc.
2000 Corporate Drive
Canonsburg, PA 15317

*West Safety Communications Inc.
West Safety Communications Inc.
1601 Dry Creek Drive
Longmont, CO 80503

*Access Point, Inc.
Access Point, Inc.
1100 Crescent Green, Suite 109
Cary, NC 27518

*Lycamobile USA, Inc.
Lycamobile USA, Inc.
24 Commerce Street, Suite 100
Newark, NJ 07102

*New Horizons Communications Corp.
New Horizons Communications Corp.
420 Bedford Street, Suite 250
Lexington, MA 02420

*e-Tel, LLC dba e-Tel Murray, LLC
e-Tel, LLC dba e-Tel Murray, LLC
607 Broadway
Paducah, KY 42001

*Foothills Rural Telephone Cooperativ
Foothills Rural Telephone Cooperative
1621 Kentucky Route 40 W
P. O. Box 240
Staffordsville, KY 41256

*Cellular Services, LLC
Cellular Services, LLC
1621 KY Route 40W
P. O. Box 240
Staffordsville, KY 41256

*365 Wireless, LLC
365 Wireless, LLC
2859 Paces Ferry Road, Suite 1850
Atlanta, GA 30339

*Birch Communications of Kentucky, LL
Birch Communications of Kentucky, LLC
2323 Grand Blvd, Suite 925
Kansas City, MO 64108

*Sonic Systems, Inc.
Sonic Systems, Inc.
141 Grays Pond Lane
Centerville, MD 21617

*Touchtone Communications, Inc.
Touchtone Communications, Inc.
16 South Jefferson Road
Whippany, NJ 07981

*Tempo Telecom, LLC
Tempo Telecom, LLC
2323 Grand Blvd, Suite 925
Kansas City, MO 64108

*TracFone Wireless, Inc.
TracFone Wireless, Inc.
9700 NW 112th Avenue
Miami, FL 33178

*SI Wireless, LLC d/b/a MobileNation d/b/a Twigby
SI Wireless, LLC d/b/a MobileNation d/b/a Twigby
1275 North Reed Station Road
Carbondale, IL 62902

*IIS Group, LLC
IIS Group, LLC
1015 Virginia Drive
Ft. Washington, PA 19034

*Armstrong Telecommunications, Inc.
Armstrong Telecommunications, Inc.
One Armstrong Place
Butler, PA 16001

*Consumer Cellular, Incorporated
Consumer Cellular, Incorporated
12447 SW 69th Avenue
Portland, OR 97223

*Mountain Rural Telephone Cooperative
Mountain Rural Telephone Cooperative
425 Main Street, Suite 1
P. O. Box 399
West Liberty, KY 41472

*365 Wireless, LLC
365 Wireless, LLC
2870 Peachtree Road, Suite 951
Atlanta, GA 30305

*Birch Telecom of the South, Inc. dba
Birch Telecom of the South, Inc. dba Birch
2323 Grand Blvd, Suite 925
Kansas City, MO 64108

*Tennessee Independent Telecommunicat dba
Tennessee Independent Telecommunications
211 Commerce Street, Suite 610
Nashville, TN 37201

*Touchtone Communications, Inc.
Touchtone Communications, Inc.
16 South Jefferson Road
Whippany, NJ 07981

*Birch Communications, Inc.
Birch Communications, Inc.
2323 Grand Blvd, Suite 925
Kansas City, MO 64108

*NextGen Communications, Inc.
NextGen Communications, Inc.
275 West Street, Suite 400
Annapolis, MD 21401

*T C Telephone LLC d/b/a Horizon Cell
T C Telephone LLC d/b/a Horizon Cellular
243 Washington Street
Red Bluff, CA 96080

*Tempo Telecom, LLC
Tempo Telecom, LLC
2323 Grand Blvd, Suite 925
Kansas City, MO 64108

*Illinois Network Alliance, LLC dba B
Illinois Network Alliance, LLC dba Bluebird
2005 W Broadway, Suite 110
Building A
Columbia, MO 65203

*Cellco Partnership dba Verizon Wirel
Cellco Partnership dba Verizon Wireless
One Verizon Way
Mailcode VC53S475
Basking Ridge, NJ 07920

*Talk America Services, LLC
Talk America Services, LLC
10802 Executive Center Drive
Benton Building, Suite 300
Little Rock, AR 72211

*Granite Telecommunications, LLC
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, MA 02171

*GTE Wireless of the Midwest dba Veri
GTE Wireless of the Midwest dba Verizon
One Verizon Way
Mailcode VC53S475
Basking Ridge, NJ 07920

*Win.Net Telecommunications, Inc.
Win.Net Telecommunications, Inc.
332 W Broadway, Suite 214
Louisville, KY 40202

*CenturyLink Communications, LLC
CenturyLink Communications, LLC
100 CenturyLink Drive
Monroe, LA 71203

*Kentucky RSA #1 Partnership
Kentucky RSA #1 Partnership
One Verizon Way
Mailcode VC53S475
Basking Ridge, NJ 07920

*Easy Telephone Service Company dba E
Easy Telephone Service Company dba Easy
4352 SE 95th Street
Ocala, FL 34480

*Cumberland Cellular, Inc. dba Duo Co
Cumberland Cellular, Inc. dba Duo County
2150 N Main Street
P. O. Box 80
Jamestown, KY 41269

*New Par dba Verizon Wireless
New Par dba Verizon Wireless
One Verizon Way
Mailcode VC53S475
Basking Ridge, NJ 07920

*dishNet Wireline, LLC
dishNet Wireline, LLC
9601 S Meridian Blvd
Englewood, CO 80112

*Wild Telecommunications, Inc.
Wild Telecommunications, Inc.
220 Greenbriar Road
Lexington, KY 40503

*Rural Cellular Corporation dba Verizon Wireless
Rural Cellular Corporation dba Verizon Wireless
One Verizon Way
Mailcode VC53S475
Basking Ridge, NJ 07920

*PNG Telecommunications, Inc. dba Pow dba
PNG Telecommunications, Inc. dba PowerNet
8805 Governor's Hill Drive
Suite 250
Cincinnati, OH 45249

*AmeriVision Communications, Inc. d/b
AmeriVision Communications, Inc. d/b/a Affinity 4
2037 Laskin Road
Virginia Beach, VA 23454

*Alltel Communications, LLC
Alltel Communications, LLC
One Verizon Way
Mailcode VC53S475
Basking Ridge, NJ 07920

*PNG Telecommunications, Inc. dba Pow dba
PNG Telecommunications, Inc. dba PowerNet
8805 Governor's Hill Drive
Suite 250
Cincinnati, OH 45249

*MuniNet Fiber Agency
MuniNet Fiber Agency
1500 Broadway Street
Paducah, KY 42001

*Horizon River Technologies, LLC
Horizon River Technologies, LLC
3340 Peachtree Road, Suite 1800
Atlanta, GA 30326

*Granite Telecommunications, LLC
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, MA 02171

*The Electric Plant Board of the City d/b/a
The Electric Plant Board of the City of Paducah,
1500 Broadway Street
Paducah, KY 42001

*Excellus Communications, LLC
Excellus Communications, LLC
4531 Highway 58, Suite 103
Chattanooga, TN 37416

*AT&T Corp.
AT&T Corp.
Meidinger Tower
462 S 4th Street, Suite 2400
Louisville, KY 40202

*US LEC of Tennessee, LLC dba PAETEC
US LEC of Tennessee, LLC dba PAETEC
4001 N Rodney Parham Road
Little Rock, AR 72212

*IM Telecom, LLC d/b/a Infiniti Mobil
IM Telecom, LLC d/b/a Infiniti Mobile
1705 South Baltimore Avenue
Tulsa, OK 74119

*Teleport Communications America, LLC
Teleport Communications America, LLC
Meidinger Tower
462 S 4th Street, Suite 2400
Louisville, KY 40202

*Windstream Kentucky West, LLC
Windstream Kentucky West, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*BellSouth Telecommunications, LLC db
BellSouth Telecommunications, LLC dba AT&T
Meidinger Tower
462 S 4th Street, Suite 2400
Louisville, KY 40202

*New Cingular Wireless PCS, LLC dba A
New Cingular Wireless PCS, LLC dba AT&T
1010 N St Mary's Street, 9th Floor
San Antonio, TX 78215

*Windstream NuVox, LLC
Windstream NuVox, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*BellSouth Telecommunications, LLC db
BellSouth Telecommunications, LLC dba AT&T
Meidinger Tower
462 S 4th Street, Suite 2400
Louisville, KY 40202

*Velocity Networks of Kentucky, Inc.
Velocity Networks of Kentucky, Inc.
120 East Third Street
Russellville, KY 42276

*Talk America, LLC
Talk America, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*BellSouth Long Distance, Inc. dba AT
BellSouth Long Distance, Inc. dba AT&T Long
Meidinger Tower
462 S 4th Street, Suite 2400
Louisville, KY 40202

*i-Wireless, LLC
i-Wireless, LLC
1 Levee Way, Suite 3104
Newport, KY 41071

*Network Telephone, LLC
Network Telephone, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Cricket Wireless, LLC
Cricket Wireless, LLC
1010 N St Mary's Street, 9th Floor
San Antonio, TX 78215

*Eastern Telephone & Technologies
Eastern Telephone & Technologies
106 Power Drive
Pikeville, KY 41501

*McLeodUSA Telecommunications Service
McLeodUSA Telecommunications Services, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Duo County Telephone Cooperative Cor
Duo County Telephone Cooperative Corporation,
2150 N Main Street
P. O. Box 80
Jamestown, KY 42629

*Windstream Norlight, LLC
Windstream Norlight, LLC
4001 Rodney Parham Road
Little Rock, AR 72212

*The Other Phone Company, LLC dba Access
The Other Phone Company, LLC dba Access One
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream Communications, LLC
Windstream Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Global Crossing Local Services, Inc.
Global Crossing Local Services, Inc.
1025 Eldorado Blvd
Broomfield, CO 80021

*Windstream KDL, LLC
Windstream KDL, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Level 3 Communications, LLC
Level 3 Communications, LLC
1025 Eldorado Blvd
Broomfield, CO 80021

*PAETEC Communications, LLC
PAETEC Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Level 3 Telecom of Kentucky, LLC
Level 3 Telecom of Kentucky, LLC
1025 Eldorado Blvd
Broomfield, CO 80021

*Windstream NTI, LLC
Windstream NTI, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Fore Street Telecom, LLC
Fore Street Telecom, LLC
292 Fore Street
Portland, ME 04101

*Windstream Kentucky East, LLC
Windstream Kentucky East, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*West Telecom Services, LLC
West Telecom Services, LLC
3200 W Pleasant Run Road, Suite 300
Lancaster, TX 75146

*Campus Communications Group, Inc.
Campus Communications Group, Inc.
206 North Randolph Street, Suite 200
Champaign, IL 61820

*TelCove Operations, LLC
TelCove Operations, LLC
1025 Eldorado Blvd
Broomfield, CO 80021